

911 Emergency Response

Press Release

9 September 2009

9-1-1 Emergency Response Receives Needed Boost from Scotiabank

The 9-1-1 emergency response system is \$10,000 closer to its target thanks to a donation from Scotiabank. This follows an initial pledge from the Bankers Association of \$10,000.

The 911 Response project which started last year, needs \$95,000 dollars to get off the ground as a fully functional emergency service on Providenciales. However, \$125,000 would ensure that the programme could be rolled out across the Islands, and not just Provo. To date, \$20,000 has been collected or pledged.



Ms Joy Field-Ridley, Branch Manager at Scotiabank Cherokee Road, said of the donation:

“A functioning and reliable 9-1-1 service is fundamental to the security and safety of the community, families and businesses. In recognising this, Scotiabank has today made a \$10,000 donation to the project which we hope will get the project closer to coming to fruition and will spur others to contribute also.”

Ms Juliette Gooding, 9-1-1 Project Manager said:

“We would like to thank the Bankers Association again for putting in place the structure through which companies can contribute to the 911 project. Scotiabank’s contribution today is generous and needed and I am grateful for their support. We are doing everything in our power to bring this project to fruition and I hope the community is able to support us in the last stretch.”



Much of the work and resources for implementing the programme are underway, including street naming, house numbering, recruitment of key staff, initial emergency response training and a website (www.911tci.com). The remaining funding is needed to buy the radio and IT equipment to ensure a fast and reliable emergency response. This technology will serve to ensure that calls to 911 can be communicated in a timely manner to responders on the road and keep them updated while they are on their way to emergencies.

Radio Communications will ensure 911 can speak to responders even in a power outage and are useful and important tools following a hurricane or other major

incident. In addition, it means that information to Fire, Police and Ambulance can be done simultaneously so that all three responding agencies can receive information at once and reduces response time.

Contributions for 911 are being collected in a special account set up by CrimeStoppers at FirstCaribbean International Bank. To make a donation, cheques should be made out to: Crime Stoppers Turks and Caicos – Donations. These can be dropped off at any of the local banks with the bank manager, at FirstCaribbean (where the account is held) or posted to CrimeStoppers – P.O. Box 621, Providenciales. Otherwise, donations can be deposited in the CrimeStoppers Turks and Caicos – Donations account number 10497700 at any FirstCaribbean bank or by wire transfer.

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Notes to editors:

Photo Captions:



From left to right: Donvonno Cox, Service Ambassador, Scotiabank; Joy Field-Ridley, Branch Manager, Scotiabank and Juliette Gooding, Project Manager, 911.



From left to right: Juliette Gooding, Project Manager, 911; Dovonno Cox, Service Ambassador, Scotiabank and Joy Field-Ridley, Branch Manager, Scotiabank.

About 911

The mission of the 911 Emergency Service is to provide 24 hour response to all emergency calls requiring Police, Fire and Emergency Medical Services within these islands. The project has been underway since the arrival of the Project Manager, Ms Juliette Gooding, in April 2008. The first stage of the project involves an extensive street naming exercise (focusing primarily on Provo and subsequently to other islands in the change), establishing the necessary IT and radio infrastructure, training staff in the 911 call centre as well as emergency services partners (police, ambulance, fire brigade). The system for Providenciales is expected to become fully operational in the last quarter of 2009.

For further information

Please contact Juliette Gooding, 911 Project Manager on manager@911tci.com, tel: 946 5255 or 231 1845 or Claudia Camozzi, communications volunteer, on 232 4426 or claudia.camozzi@ibgtci.com.